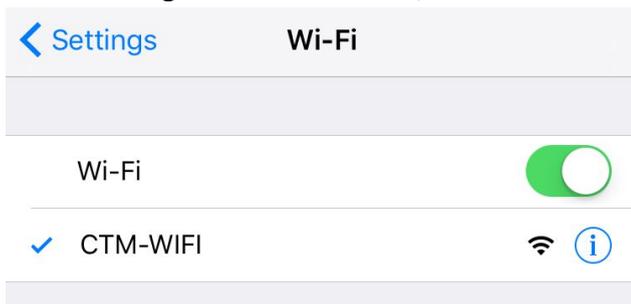
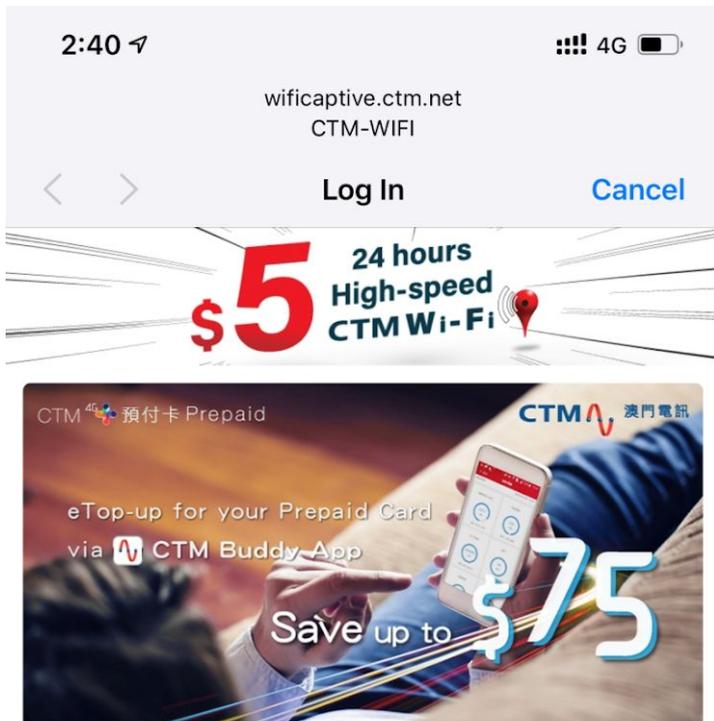


## CTM Customer how to login Wi-Fi in CTM Wi-Fi Hotspot

1. Select "Setting" and enable Wi-Fi, then select "CTM Wi-Fi" as the Wi-Fi connection.



2. Landing page will be popped out once you selected CTM-WIFI network, enter your own user ID and password to login, then you can enjoy the CTM Wi-Fi service.



### Welcome to CTM-WIFI



High Speed  
Wi-Fi

Remember Account [Forget Password](#)

Login

[Global Roaming User Login](#) | [User Guide](#) | [CTM Wi-Fi Hotspot List](#)

### How do I retrieve a password?

- Internet Customer - You can login and connect to the CTM Wi-Fi service by using your Internet account. If you forget your password, simply get a new password via CTM Buddy app; or log-in

ctm.net to change your password.

- Mobile Customers - You can login and connect to the CTM Wi-Fi service by using your mobile phone number and get your password via CTM Buddy app.

**Download CTM buddy mobile app to search for all CTM Wi-Fi hotspot information!**



## User Guide

### Mobile User Auto Setting

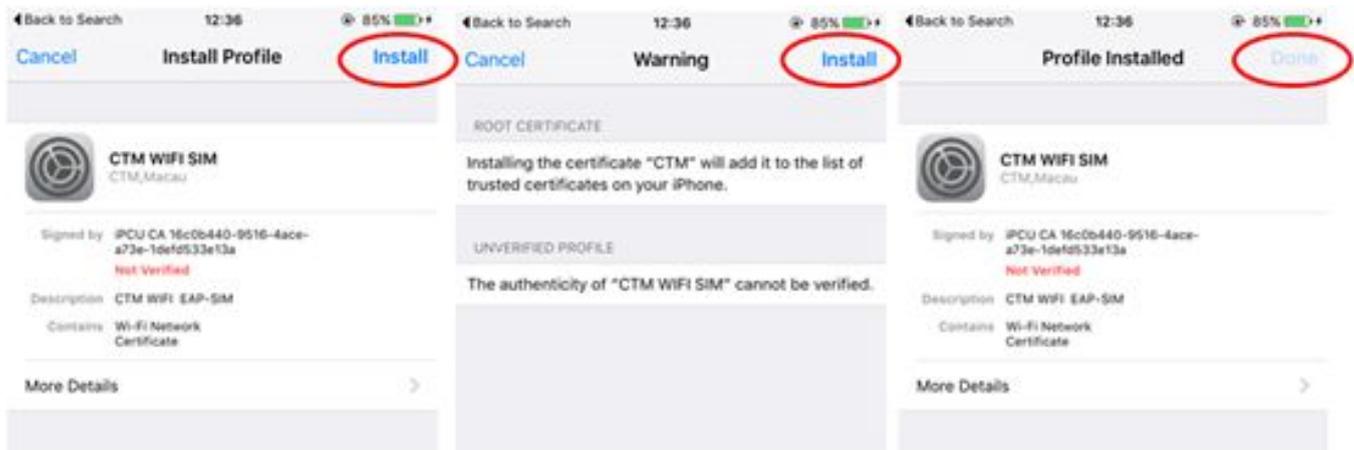
iOS:

1. Download the “CTM Wi-Fi SIM” Profile from the link:



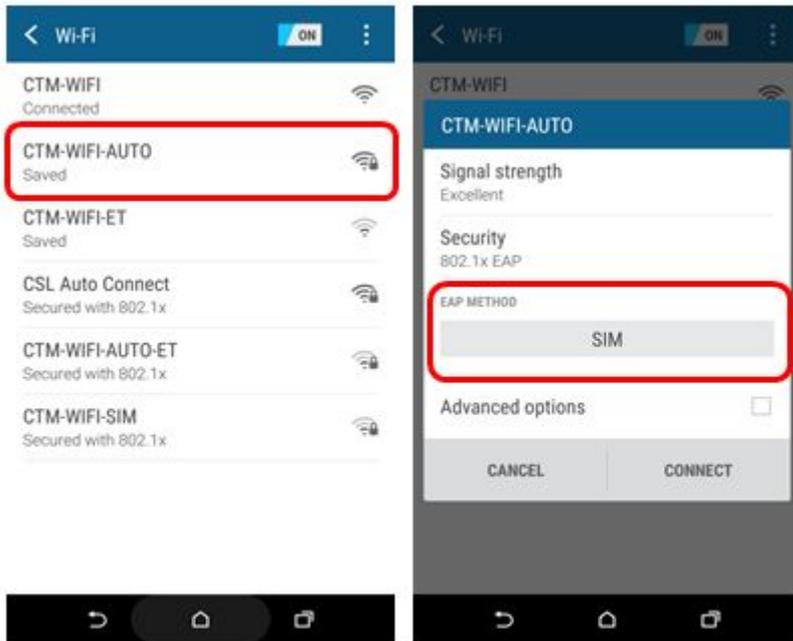
[https://iservice.ctm.net/mobilewifi/CTM\\_WIFI\\_SIM.mobileconfig](https://iservice.ctm.net/mobilewifi/CTM_WIFI_SIM.mobileconfig) or scan the QR Code;

2. Install the “CTM Wi-Fi SIM” Profile;
3. Then press “Install” again at the “Warning” screen;
4. After that, “CTM-WIFI-AUTO” will be connected successfully.



## Android:

1. Enable Wi-Fi and select “CTM-WIFI-AUTO”;
2. Select “SIM” at “EAP Method” and press “Connect”;
3. After that, “CTM-WIFI-AUTO” will be connected successfully.



## Notes:

1. This Mobile User Auto Login Method is applied for No.1 Mobile Broadband customer or device which supported SIM card only.
2. Wi-Fi Only Tablets and Internet customer please refer to the Wi-Fi Auto Set Up at Internet Auto Connect.
3. If your iOS device cannot connect properly, please remove the “CTM-WIFI-AUTO” profile (step: Go to “Settings” > “General” > “Profile”) and try again.

## Internet User Auto Setting (Applicable to all devices)

1. Open CTM Buddy App and select “Wi-Fi services”



2. Select “Wi-Fi AUTO connection setting” ;

3. Insert your Username and Password (For iOS user, please select “install” at Install Profile);

### Internet Customer Wi-Fi Auto Login Setting

Username:

Password:

Show Password

**Connect**



4. You may enjoy the Wi-Fi service after finishing all the steps.